

Complaints & Appeals / Compliance Corrective Action Form

Corrective Action Form (CAF)	Issue							
CAF No (Admin Staff):	Complaint	Appeal						
Date Raised:	Training Dispute	Assessment Outcome Dispute						
Name of Person completing form:	ASQA Standard Non-Compliance (RTO Staff)							
, J	CRICOS Non-Compliance (RTO Staff)							
Section 1 to be completed by the complainant								
SECTION 1								
Describe the issue:								
Provide details of what caused the issue:								
Print Name:								
Signature:		Date:						
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(Corrective Action) Version: 1.9	Approved By: RTOAl Approved Date: 19-02-							



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Sections 2 and 3 to be completed by a QTHC Staff Member.

SECTION 2								
Plan of action to correct the issue:								
-								
-								
To Be Actioned By:				Date Re	equired By:			
Position:								
SECTION 3								
Action Completed:	Yes	No		Date (Completed:			
Print Name:								
Signed:								
Admin Use Only								
Corrective Action Regi	ster (CAR)							
Logged in CAR:	Yes 🗆	No		Date Logged:				
Logged By:								
Signature:								
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Version: 1.9			Approved Date: 19-02-2021		Page 2 of 2			